GigTel

Data Sheet:

GigTel eFax

Built to scale, GigTel eFax provides a secure digital fax solution that enables users to send faxes from anywhere, using any internet-enabled device. The process is fast, easy, and convenient and works with any email client. Encrypted in transit and at rest, our HIPAA secure service is top-rated for usability.

No more standing in line at the fax machine, waiting for confirmations, or worrying about privacy breaches. GigTel makes faxing as easy as sending an email.

Best Usability
WINTER
2021

GigTel eFax enables you to securely fax from any internet-enabled device.

Go Paper-less *and* Phone-less with Online Faxing!

Get easy access to faxing without the cost of toner, paper or a phone line. You also reduce clutter and waste by eliminating all the excess paper in the office. Plus, sensitive information is not left lying around the office. It never jams and there's no fax line to get tied up, meaning senders won't get a busy signal. With no software or hardware to maintain, there's no need for IT intervention or repair. It also comes with a spam filter allowing you to block faxes from unknown senders including unsolicited advertising.

The GigTel Solution

Powered by Documo, the GigTel™ solution is designed and built to dependably meet all your faxing demands no matter your industry, business type, size, volume, or regulatory demands. With industry leading security and a feature-packed console that can be used on any device, eFax gives you an easy and seamless online fax experience.

Key Benefits of GigTel eFax:

Save Money
- Eliminate printing supply costs, telco line, and hardware
- No fax machine maintenance
- Save on long-distance costs

Stay Secure
- No sensitive documents lying around on a fax machine
- 30-day archiving of received faxes
- Solution is fully compliant with HIPAA, GLBA, SOX, and PCI DSS

Be Efficient
- Send faxes immediately. No need to wait until you are in the office
- Industry leading 97%+ completion rates
- Send faxes once to multiple contacts

Instantly fax-enable any internet-connected device.

Email to Fax: Send and receive faxes right from your email. No software to download. No learning curve. Turn any device into a fax machine.

Web Portal Faxing: A secure, mobile-friendly, cross-browser compatible web interface to send and receive faxes, and manage your user account.

API - Our developer-friendly RESTful API gives you the power to integrate virtually any application and programmatically use GigTel Fax's hosted cloud fax solution.

FaxBridge - Our VoIP fax adapters let you easily integrate your existing fax machines and MFPs to use GigTel eFax's ultra secure and reliable cloud fax network.

GigTel

Your business. Always connected.
GigTel 2 S. West St, Cloverdale, IN 46120

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gigtel.com

Whether it's ten pages or a million, one user or one thousand, GigTel eFax has you covered.

Tailor-made for enterprise-scale deployments, but priced so that companies of all sizes can utilize the world's most reliable cloud fax solution, The backbone of GigTel eFax is built and optimized specifically for fax, enabling maximum security, quality and deliverability.

Check out some of the features that set us apart:

Advanced Admin Portal - The robust, carrier-class web interface offers advanced administrative controls including customizable user permissions and roles.

User Authentication - All system access points require user authentication to access any secure data. We also implement auto-logoff features for additional protection.

Secure Sockets Layer Protocol - The web interface is accessible only through secure HTTPS connections.

Data Center Security - All web servers, application servers, and databases are housed in state-of-the-art SSAE16 Type II secured facilities with redundant hardware, power, and Internet connectivity.

Encrypted Document Exchange - Fax protocol has inherent security features that make it an attractive means to transmit documents. We add to this by utilizing encryption technology whenever documents are transported to/from our network.
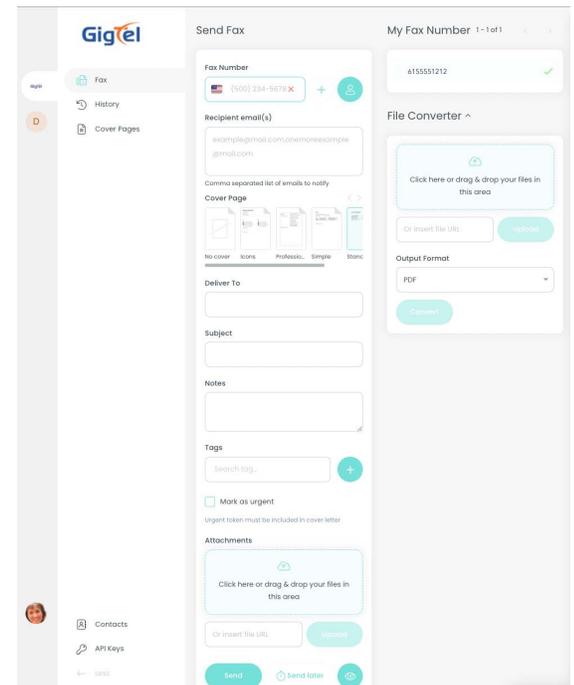
At Rest Encryption - Sensitive data is encrypted at rest so it cannot be accessed in any usable form outside of our secure web portal.

Automatic Cloud Storage - Every sent and received fax is automatically stored securely in the cloud and integration allows the option to upload files directly from OneDrive, mDrive, Google Drive, Box or Dropbox.

Audit Trails - All transmissions and log on/log off events are logged and recorded along with associated IP addresses.

Security and Compliance - GigTel eFax satisfies even the most stringent of security and compliance requirements.

100% US-based Support - 24/7, our support agents are trained to resolve issues quickly and professionally.

Turn any device into a fax machine.
Send and receive faxes right from your email, or through our web-based portal.

Contact us today to schedule a demo.

sales@gigtel.com | (844) 782-1387

Partner with a telecommunications leader with a 70-year legacy of satisfying customers' technology demands.
For over 70 years, GigTel's parent company (Endeavor Communications) has delivered high-quality communications and superior customer service. With over $110 million in infrastructure and fiber optic invested for highly innovative solutions, GigTel carries on the commitment. We leverage this deep experience to bring the world's most advanced communications platform to the market while maintaining the same relentless desire to serve our customers and partners well.

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